



MSX Central Billing

Centralized billing for fleet service, parts, and invoicing

Bringing more structure to billing across your network

One route for every approved transaction

Fleet billing becomes harder to manage when service activity, claims, and invoices are handled through different dealer processes. Administration increases, invoice handling varies by location, and finance teams spend more time checking documentation and resolving queries.

MSX Central Billing creates one standardized workflow across the dealer network. It captures parts and service transactions, checks them against approved claims, and brings them together in one clear billing file with supporting detail. This helps organizations:

- reduce manual effort across the network
- improve control over service billing activity
- make fleet costs easier to track
- support finance teams with clearer documentation
- create a more joined-up route from service event to payment





One billing route across the dealer network

MSX Central Billing helps fleet operators, automotive brands, and dealers bring service, parts, and invoicing into one connected model. It consolidates transactions, matches invoices to approved claims, and gives finance teams clearer visibility of service spend.

Parts and service transactions are captured across the network, checked against approved claims, and brought together in one invoice file with supporting backup.

The result is a clearer, more controlled way to manage billing across the authorized dealer network, with fewer gaps between workshop activity, invoice review, and payment.

A connected workflow from transaction to invoice

MSX Central Billing supports a connected workflow from dealer transaction capture through to invoice delivery and support, giving fleet and finance teams a more structured way to manage activity across the network.

» Dealer network transaction capture

Service and parts transactions are collected across the authorized dealer network in a standard way, helping remove local variation from invoice handling.

» Claim validation before invoice issue

Billed activity is checked against approved claims before invoicing, so finance teams receive documentation that is easier to review and process.

» Invoice creation with readable backup

Invoices are issued in optical character recognition (OCR)-compatible PDF format, with clear summaries and detailed transaction support that work better for accounts payable teams.

» Portal access and central support

Fleet operators and automotive brands can access records online and use a dedicated helpdesk for billing questions, document requests, and issue resolution.



70%

**revenue
increase**

Capture more service and parts revenue through a standardized network billing workflow.

47%

**repair order
increase**

Drive higher service volumes with a joined-up model that simplifies authorizations and scale.

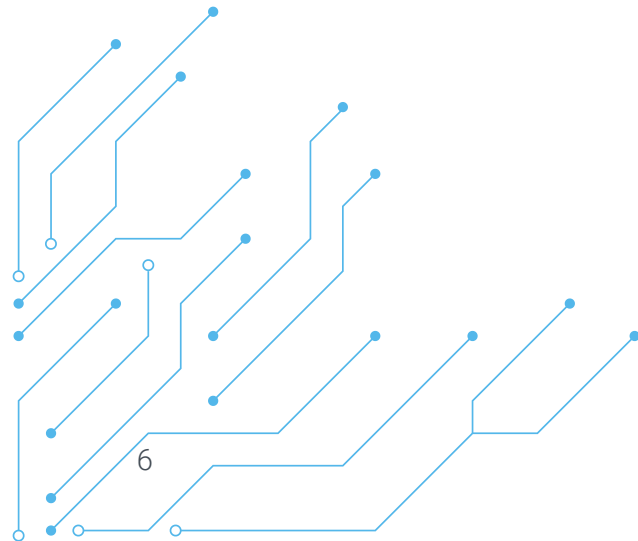
70%

**more service
locations**

Scale your operation across diverse markets with a framework that strengthens regional control.

Less admin. Better visibility. Stronger control.

The value of a centralized approach goes beyond invoice consolidation. By aligning stakeholders through a single commercial framework, MSX Central Billing helps organizations remove operational drag, strengthen financial governance, and support a more professional experience for fleet customers and dealer partners alike.



- ✓ **Reduced administration and easier scaling**
A standardized model removes the need to manage multiple dealer processes, formats, and workarounds. This framework scales easily across complex regions, helping teams move away from fragmented local invoicing.
- ✓ **Clearer visibility and document control**
Consolidated data and structured invoice backup make it easier to track costs, review service activity, and meet governance requirements. Digital access to records ensures finance teams have everything needed for rapid audit and review.
- ✓ **Faster query resolution**
A central helpdesk gives fleet and dealer teams a direct route for support. This eliminates the need to contact multiple local dealers, ensuring billing questions and document requests are resolved quickly.
- ✓ **Standardized pricing and operational efficiency**
Parts and labor rates agreed with the National Sales Company (NSC) ensure a uniform approach across the network. With billing cycles aligned to reporting needs and fewer mismatch queries, teams can manage large-scale fleet operations with greater confidence.

The MSX Advantage

Centralized billing works best when it is built around the realities of automotive aftersales. MSX Central Billing is designed to support dealer operations, fleet expectations, and finance requirements in one connected model. MSX provides the deep expertise and operational insight needed to drive real value across your network:

»» **Automotive network expertise**

A clear understanding of how dealers, fleet operators, and automotive brands work together across service, parts, claims, and invoicing.

»» **A structured operating model**

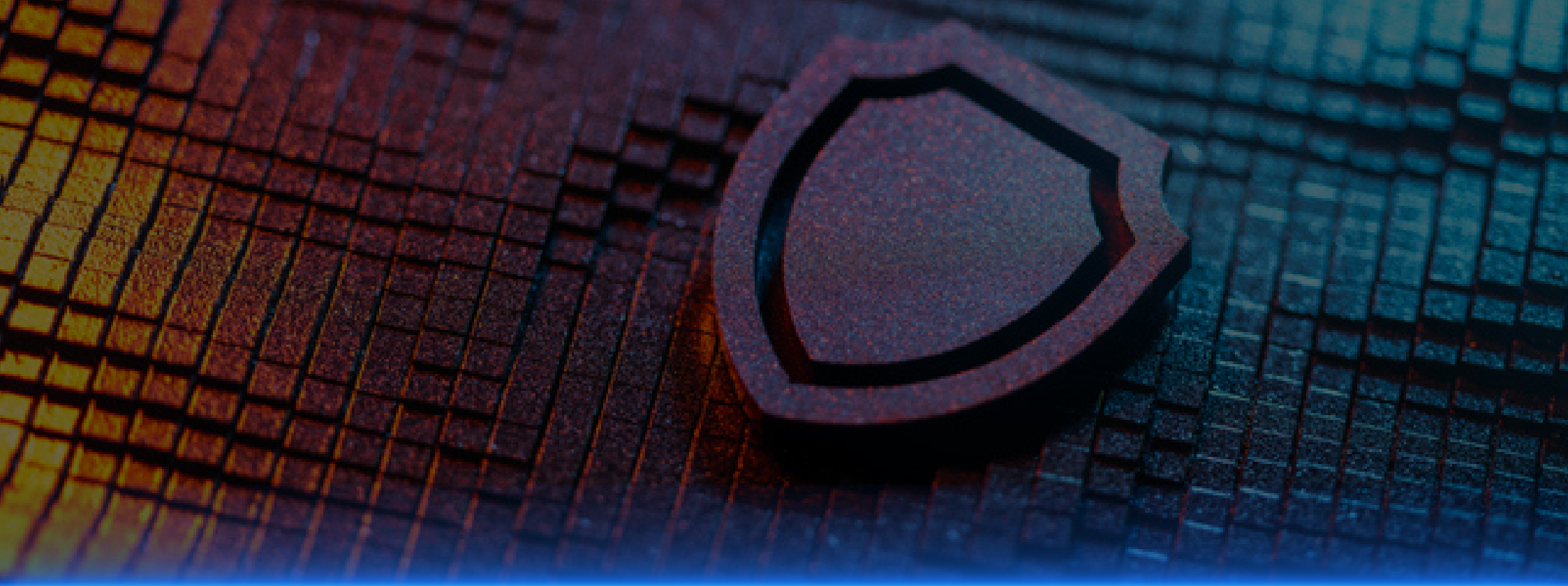
A connected route from transaction capture through to invoice issue and support, helping reduce gaps between service activity and payment.

»» **Alignment with finance and governance needs**

Validated claims, clear invoice backup, and electronic record access that help support internal controls and reporting.

»» **Scalable delivery across markets**

A standardized framework that can be applied across regions and adapted to different network structures without losing oversight.



With one workflow for transactions, claims, invoices, and support, your team can manage fleet billing with greater control and clearer visibility.

**Ready to explore a more
connected aftersales model?
Get in touch today!**



www.msxi.com/central-billing/

Build a billing model that works for your network

